

UNIOTP MANAGEMENT SYSTEM GUIDE

VERSION 1.2

SecuTech

www.eSecuTech.com

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About this guide

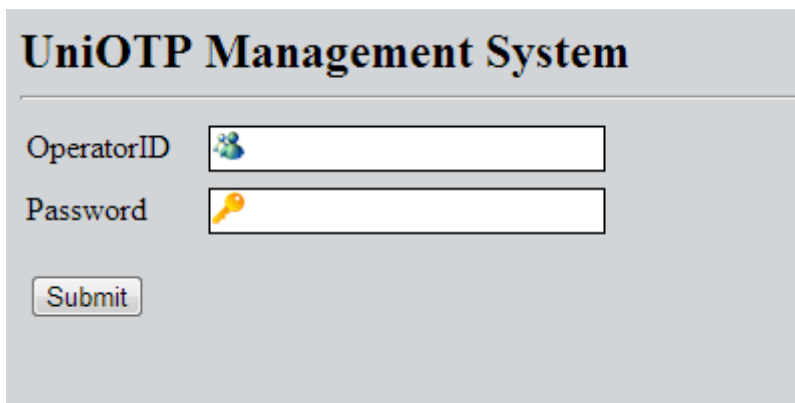
UniOTP Management System is a web-based management system, using this system you can perform administration and maintenance operations concerning dynamic password system information such as user, token, operator, log information etc. The system has different levels of privileges, protecting user information.

To Install and configure the UniOTP MGS (Management system) please refer to the UniOTP Server setup guide. This guide is purely intended as a guide for the UniOTP MGS's usage.

Chapter 1: Operator login

The default Operator ID for super operator is 1000000001 and the default password is 123456

On the login page, please input the Operator ID and the corresponding password. Press "Submit".

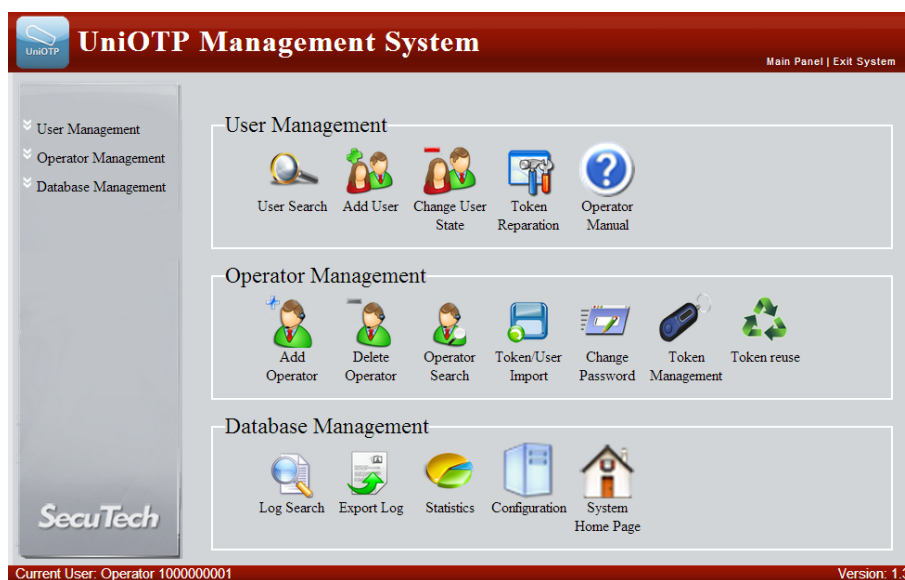


The login form for the UniOTP Management System. It features a title bar with the text "UniOTP Management System". Below the title bar, there are two input fields: "OperatorID" with a user icon and "Password" with a key icon. A "Submit" button is located below the password field.

1.1 UniOTP MGS main panel

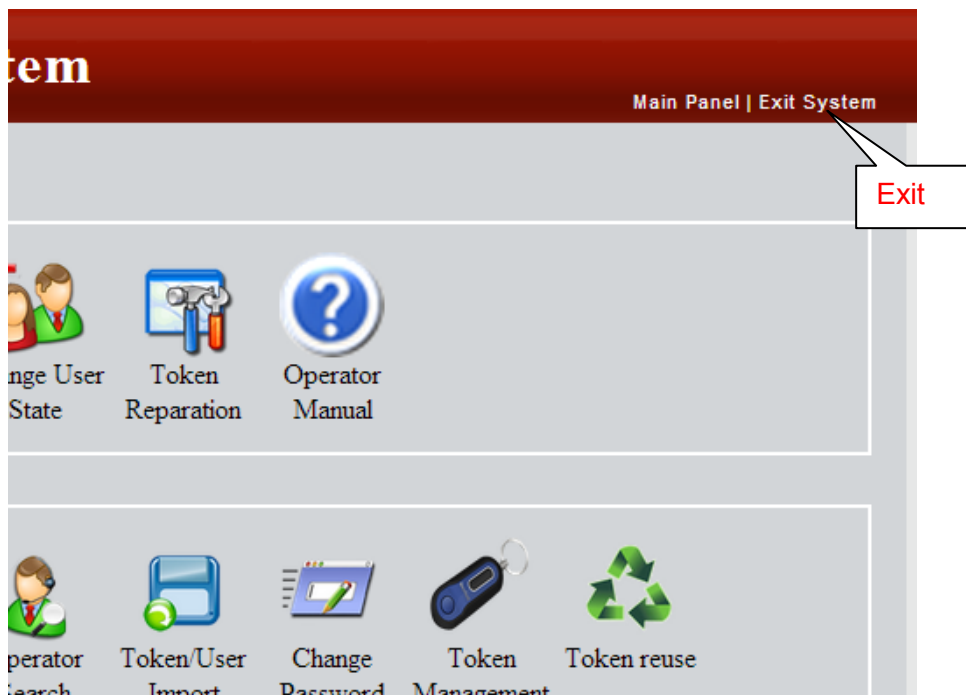
If operator ID and password are correct, you will be able to access the administration interface main page. (An error will be displayed if the operator ID or password is incorrect)

Choose the action to perform from the menu on the left or from the shortcut icons in the main panel.



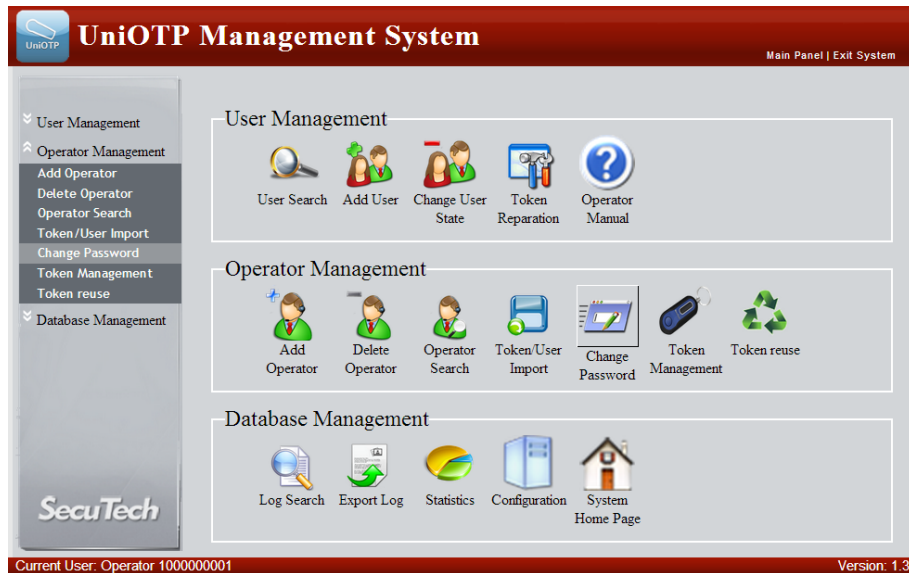
Chapter 2: Logout from the system

To log out of the system, please use the “Exit System” button as shown in the picture (For security purposes, please always use this method to exit the system)



Chapter 3: Change password

Use the menu on the left or the “Change Password” shortcut on the main panel to enter the operator password management section.



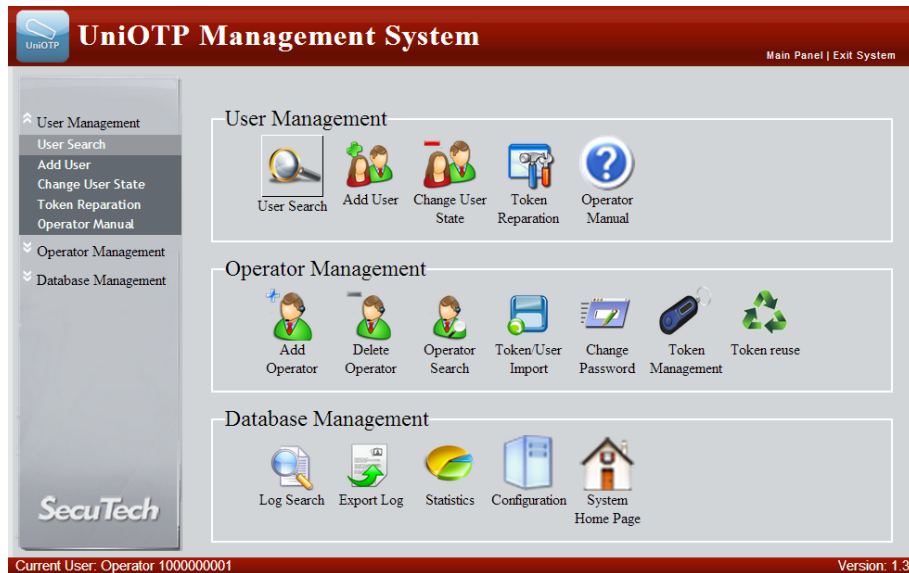
In the password administration interface, in the “Old Password” field, enter the current password, in the “New Password” and “confirm” fields, please enter the new password again and click “Submit” to confirm the change.



A pop up will provide feedback about the success of failure of the password change.

Chapter 4: User information search

By clicking on the “User Search” icon shown in the picture or the menu on the left, you can enter the user search interface.

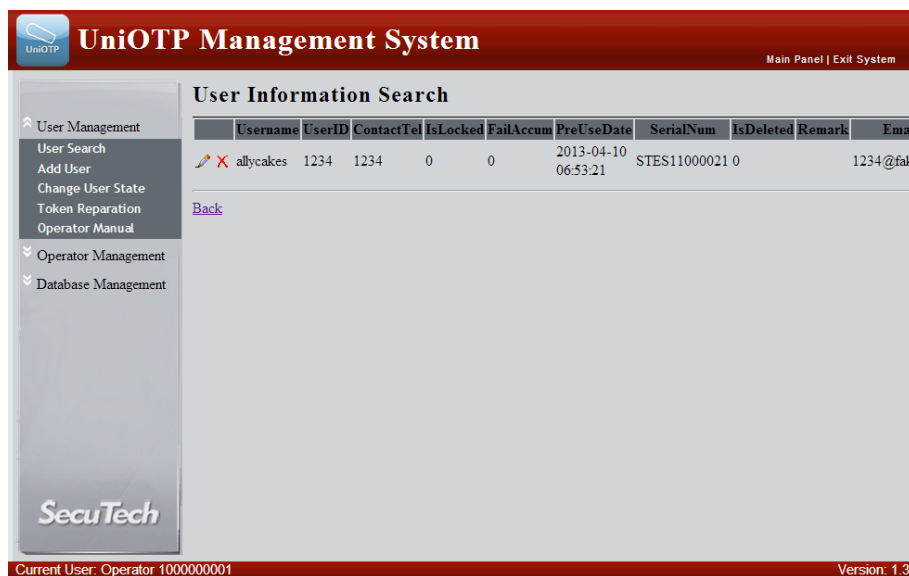


Using user UserID, you can perform a precise search. Alternatively, by using Username, you can search for all usernames containing a certain character string.





4.1 Example searches

If you enter “1234” in the UserID field, you will perform a search concerning information of the user with the ID 1234, then you can manage modify or delete that specific user.

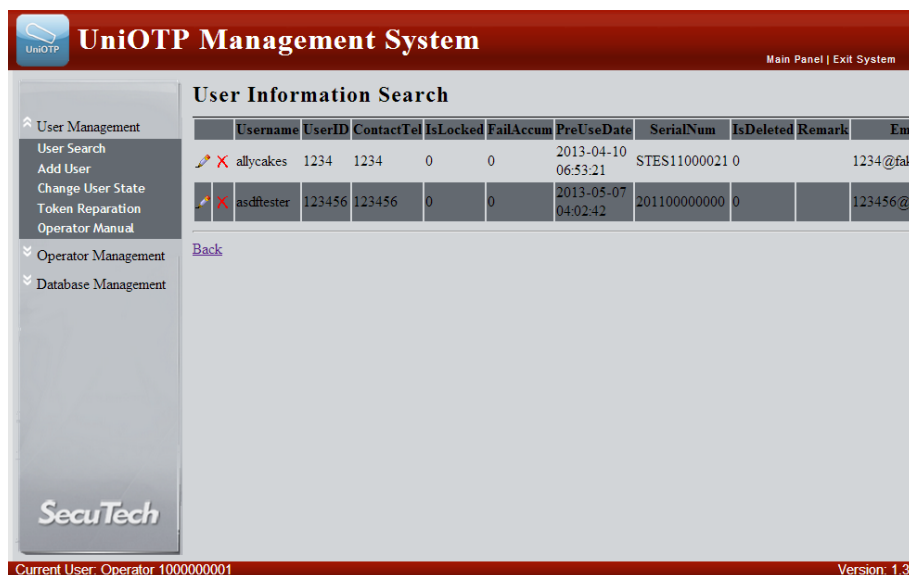


The screenshot shows the UniOTP Management System interface. The top header is red with the UniOTP logo and the text "UniOTP Management System". On the right of the header, it says "Main Panel | Exit System". The left sidebar contains a menu with "User Management" expanded, showing options like "User Search", "Add User", "Change User State", "Token Reparation", and "Operator Manual". Below this are "Operator Management" and "Database Management". The main content area is titled "User Information Search" and displays a table with the following data:





	Username	UserID	ContactTel	IsLocked	FailAccum	PreUseDate	SerialNum	IsDeleted	Remark	Email
 	allycakes	1234	1234	0	0	2013-04-10 06:53:21	STES11000021	0		1234@fak

Below the table is a "Back" link. The footer shows "Current User: Operator 1000000001" and "Version: 1.3". The SecuTech logo is in the bottom left of the main content area.

If you enter “a” in the Username field, you will see information about all users whose username contains an “a”. You can choose the user you want to manage, modify or to delete that user.



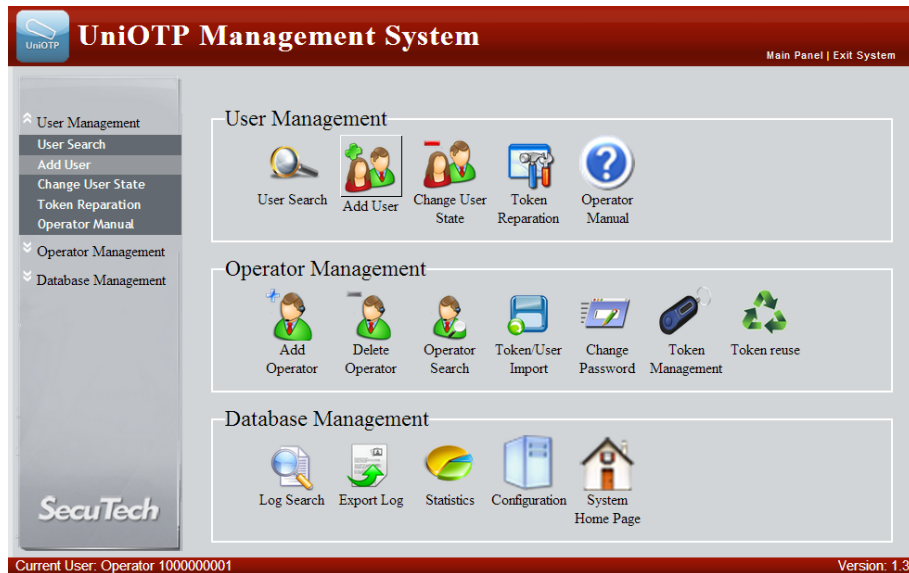
The screenshot shows the UniOTP Management System interface with the same layout as the previous one. The main content area displays a table with two rows of user information:

	Username	UserID	ContactTel	IsLocked	FailAccum	PreUseDate	SerialNum	IsDeleted	Remark	Email
 	allycakes	1234	1234	0	0	2013-04-10 06:53:21	STES11000021	0		1234@fak
 	asdttester	123456	123456	0	0	2013-05-07 04:02:42	201100000000	0		123456@

Below the table is a "Back" link. The footer shows "Current User: Operator 1000000001" and "Version: 1.3". The SecuTech logo is in the bottom left of the main content area.

Chapter 5: Add a User

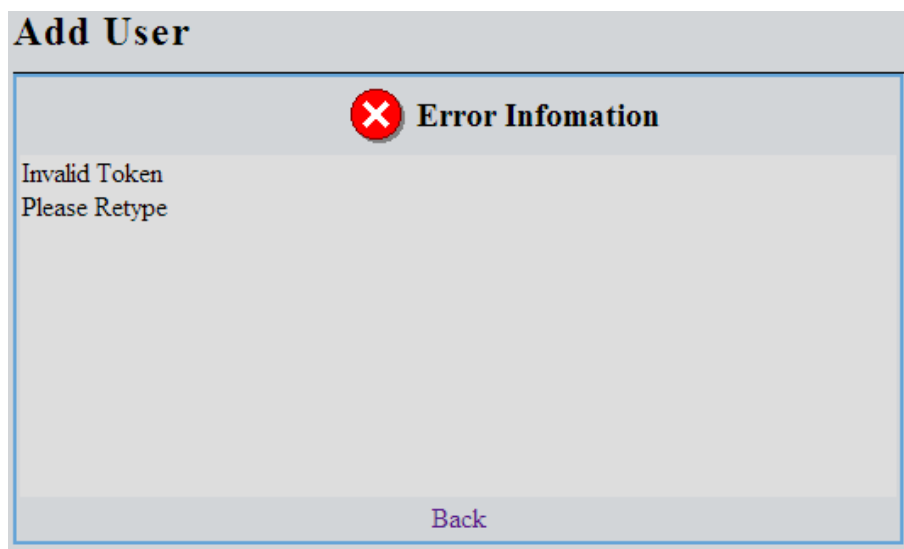
By clicking on the “Add User” icon shown in the picture or the menu on the left, you can enter the Add User interface.




In order to add a user, you need to provide a unique username, a unique User ID, phone number, the token serial number that you want to allocate to this user, user mail address, user static PIN, authentication method (We recommend to use the more secure OTP+PIN authentication method). Username and UserID can be used together to perform binding, the token serial number has to be a valid serial number.

The screenshot shows the "Add User" interface within the UniOTP Management System. The top header bar is identical to the previous screenshot. The left sidebar menu is also identical, with "Add User" highlighted. The main content area is titled "Add User" and features a sub-section "Add New" with a green plus icon. Below this, there is a form with the following fields: "Username" (with a green checkmark icon), "UserID" (marked with an asterisk), "Tel" (marked with an asterisk), "User Domain", "Serial Number" (marked with an asterisk), "Remark", "Email" (marked with an asterisk), and "PIN" (marked with an asterisk). The "AuthMode" is set to "OTP+PIN" in a dropdown menu. At the bottom of the form are three buttons: "Reset", "Submit", and "Synchronize and test". The status bar at the bottom shows "Current User: Operator 1000000001" and "Version: 1.3". The SecuTech logo is in the bottom left corner.

If an invalid token serial number has been inputted, you will receive the error message below.



Add User

 **Error Information**

Invalid Token
Please Retype

[Back](#)

Fill in valid user information and click “Submit”.



UniOTP Management System Main Panel | Exit System

Add User

Add New

Username: 

UserID: (*)

Tel: (*)

User Domain:

Serial Number: (*)

Remark:

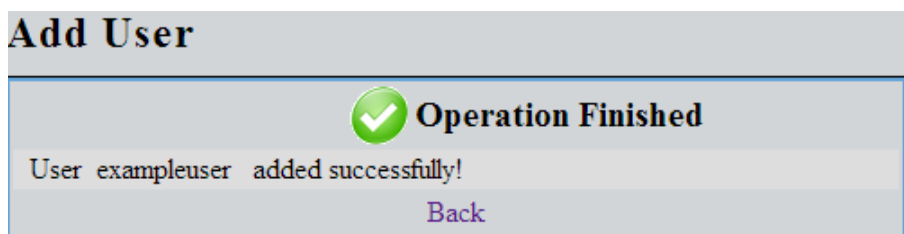
Email: (*)

PIN: (*)


AuthMode:

Current User: Operator 1000000001 Version: 1.3

If there are no conflicts and all information is valid feedback will be provided.



Add User

 **Operation Finished**

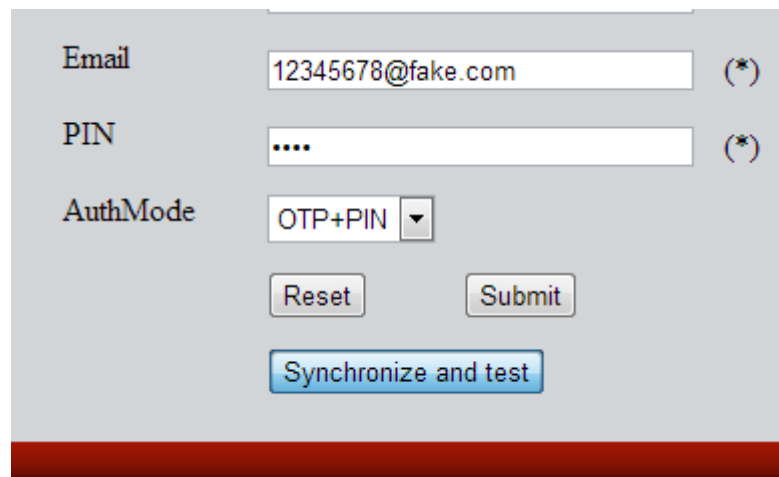
User exampleuser added successfully!

[Back](#)

5.1 User testing

Once a user has been added it is highly recommended that the OTP token is synchronized with the UniOTP MGS. Please refer to Chapter 7: Token reparation.

To test if the user and token works, please click on “Synchronize and test”, this will take you to the Token reparation page.

A screenshot of a web form for user testing. The form has a light gray background and a dark red footer bar. It contains three input fields: 'Email' with the value '12345678@fake.com', 'PIN' with four dots, and 'AuthMode' with a dropdown menu showing 'OTP+PIN'. Each input field has a red asterisk icon to its right. Below the input fields are three buttons: 'Reset', 'Submit', and 'Synchronize and test'. The 'Synchronize and test' button is highlighted with a blue gradient.

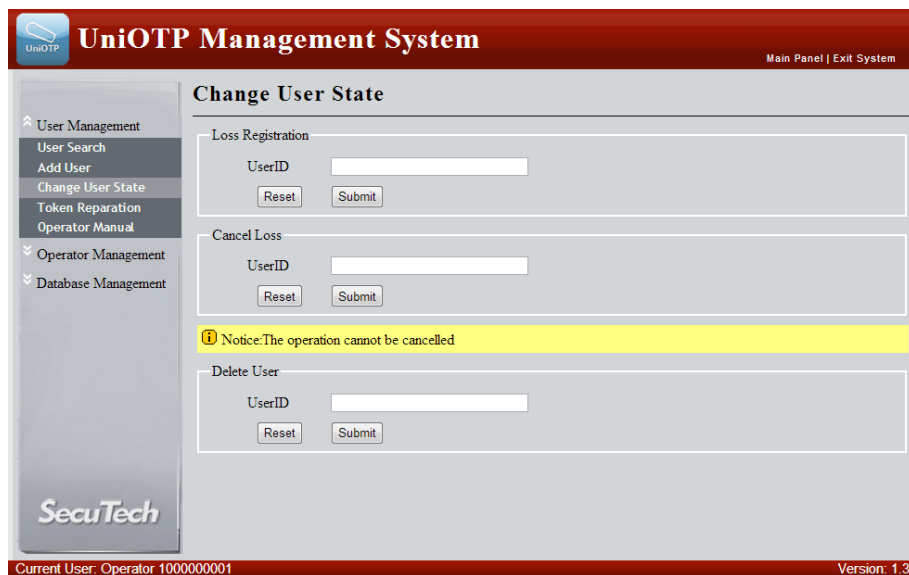
Email	<input type="text" value="12345678@fake.com"/>	(*)
PIN	<input type="text" value="...."/>	(*)
AuthMode	<input type="text" value="OTP+PIN"/>	
<input type="button" value="Reset"/> <input type="button" value="Submit"/>		
<input type="button" value="Synchronize and test"/>		

Chapter 6: User Status change

You can perform changes to settings about user status using this section, report a lost token, cancel the lost report, or permanently remove the token and related operations.

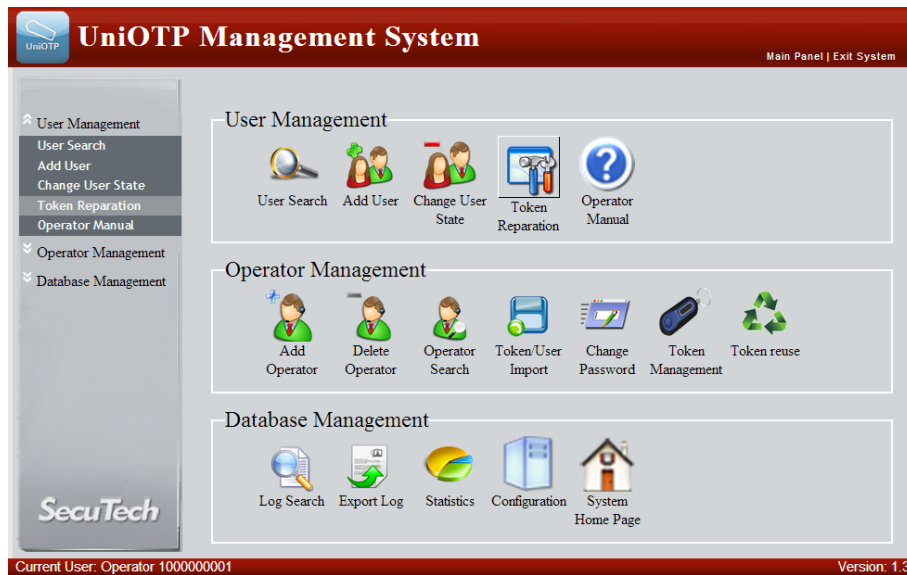


The picture below shows the user status change page (only supports userID to perform operations on user status)



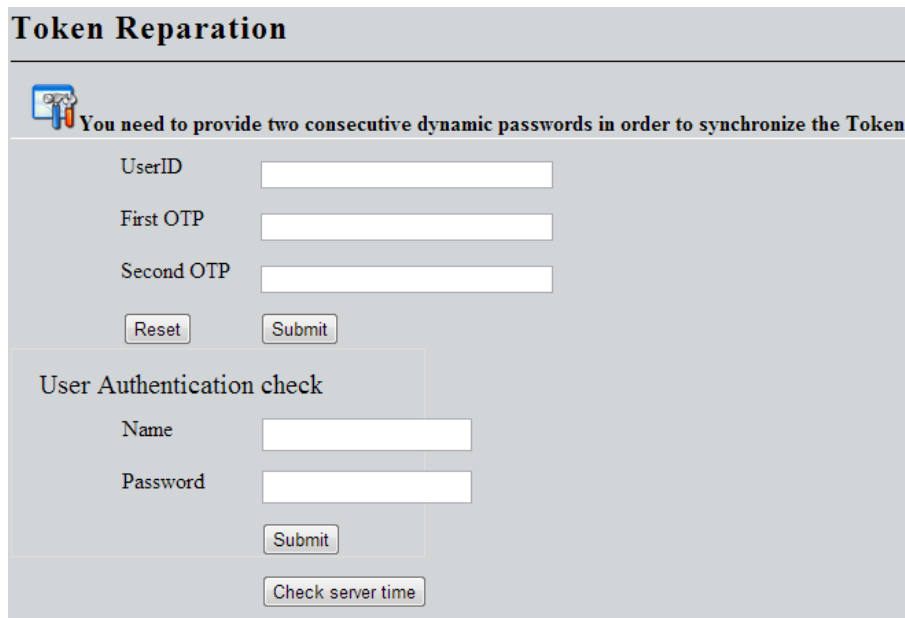
Chapter 7: Repair a token

For certain reasons, the token can get disabled. In this case, you can try to perform a token reparation operation in order to re-enable the token. Please refer to the picture below to enter the token reparation interface.



7.1 Token synchronization

You need to provide two consecutive dynamic passwords in order to synchronize the token.



The screenshot shows a web interface titled "Token Reparation". At the top, there is a message with a key icon: "You need to provide two consecutive dynamic passwords in order to synchronize the Token". Below this message, there are three input fields labeled "UserID", "First OTP", and "Second OTP". Under the "First OTP" field, there are two buttons: "Reset" and "Submit". Below these fields, there is a section titled "User Authentication check" which contains two input fields labeled "Name" and "Password", followed by a "Submit" button. At the bottom of the form, there is a "Check server time" button.

If the values found are consecutive and the server is correctly set up then the operation will be successful.

7.2 User account check

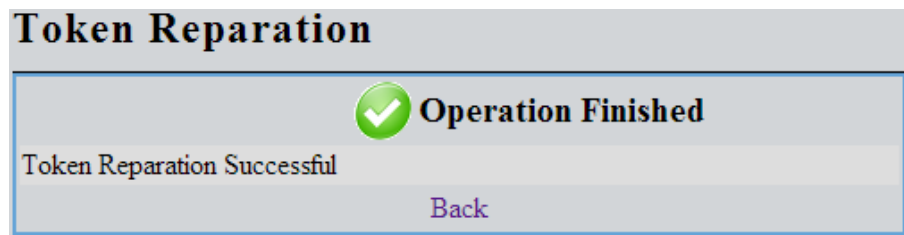
To check if a user account is operating as expected please input the username and current OTP password (note this can be set to OTP+PIN or just OTP, based on Chapter 5: Add user).

Feedback will be provided regarding the result of the operation.

7.3 Troubleshooting time based tokens

To check if the Server is configured correctly, please click on the Check server time button to receive feedback on what the server thinks the current time is. If the outputted time and date is incorrect then time based tokens will not work.

Please refer to Chapter 17: Server configuration.

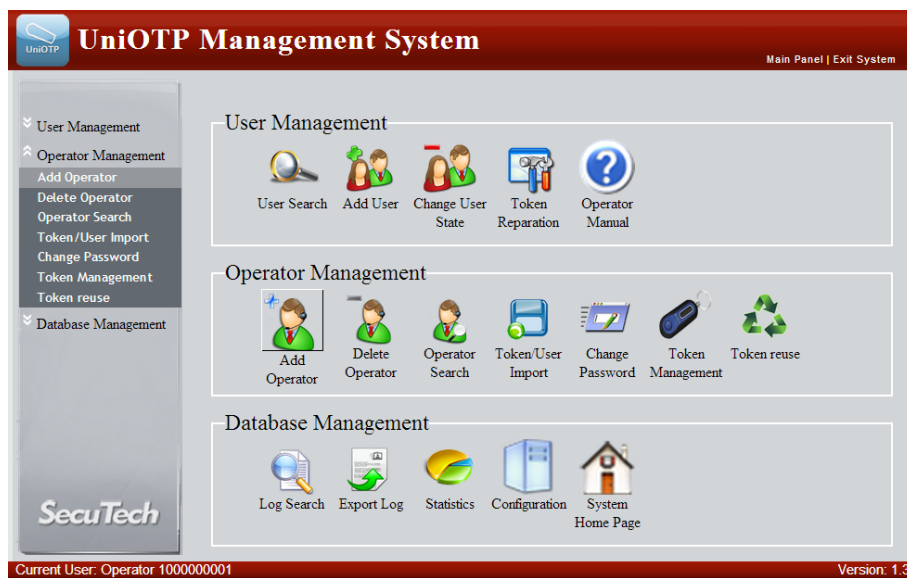


If the two dynamic passwords are not consecutive, or if it exceeds a certain range, the reparation will fail.

Please contact support@esecutech.com or contact your OTP token supplier if the current time is been outputted correctly but the token is not synchronizing.

Chapter 8: Add an operator

This interface is used to add new operators in the system, the user added should not be higher than the current operators privilege level, otherwise the operation will fail.



The picture below shows the add operator page, you need to provide the operators first and last name, password and privilege level.

The screenshot shows the "Add Operator" form. It has a title "Add Operator" and a small icon of a person. Below the title, there are four input fields: "Name", "Password", "Confirm", and "Level". The "Level" field is a dropdown menu with "Administrator" selected. At the bottom, there are two buttons: "Reset" and "Submit".

If the operation succeeds, the following message will be returned, displaying the OperatorID that you need to use for login, This ID is used by the operator to log in the system.

Add Operator



Operation Finished

Operator added successfully
exampleadministrator's ID is1000000003
Please remember this ID

[Back](#)

If the privilege level is insufficient, you will receive the following error message.

Add Operator



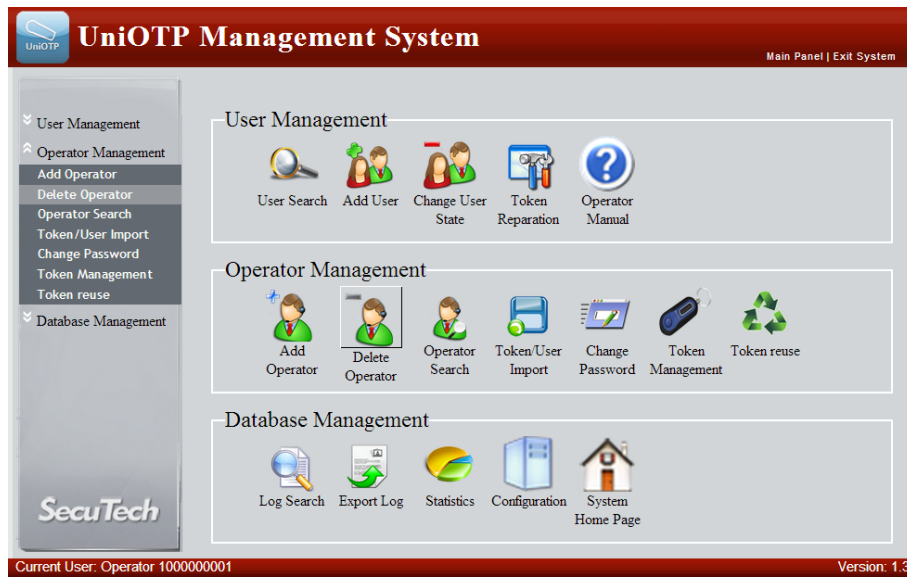
Error Infomation

You have no right to add a such high-lev operatorPlease check out and try again

[Back](#)

Chapter 9: Delete an operator

This interface is used to delete an operator from the database, but your privilege level needs to be higher than the operator you are deleting. Please refer to the picture below enter this interface.



As shown in the picture, you can delete an operator using their operator ID. You can also delete a range of operators from a specific ID to a specific ID.

Delete Operator

Delete Specified Operator

OperatorID

Bulk Deletion

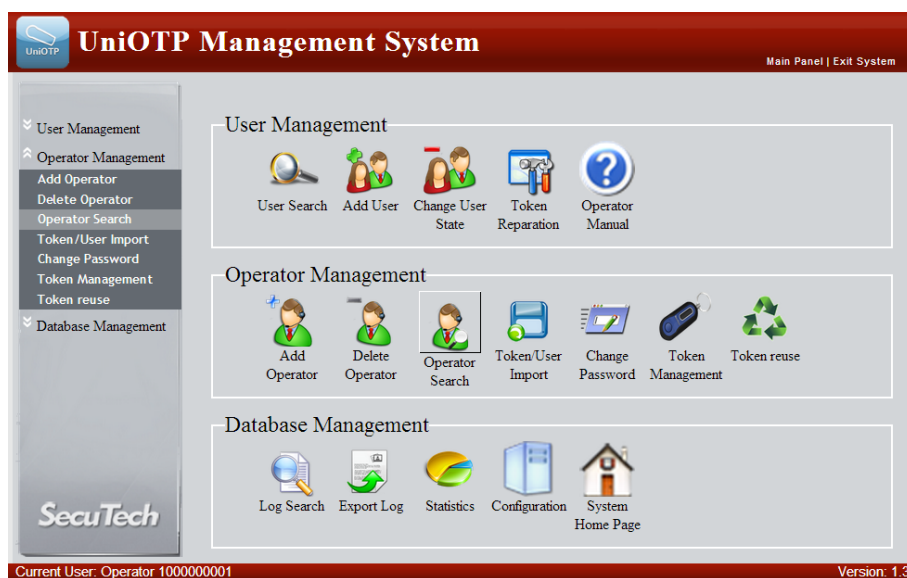
BeginID

EndID

Level ▼

Chapter 10: Operator search

With the operator information search interface, you can perform searches for operators, you can access this page from the left menu or using the shortcut icon in the main panel.



You can indicate the operator ID to search for information concerning this operator, or you can also indicate a specific range of operators to search for all operators that have privilege level inferior to the current operator.

Operator Information Search

Precision Mode

OperatorID

Fuzzy Search

BeginID

EndID

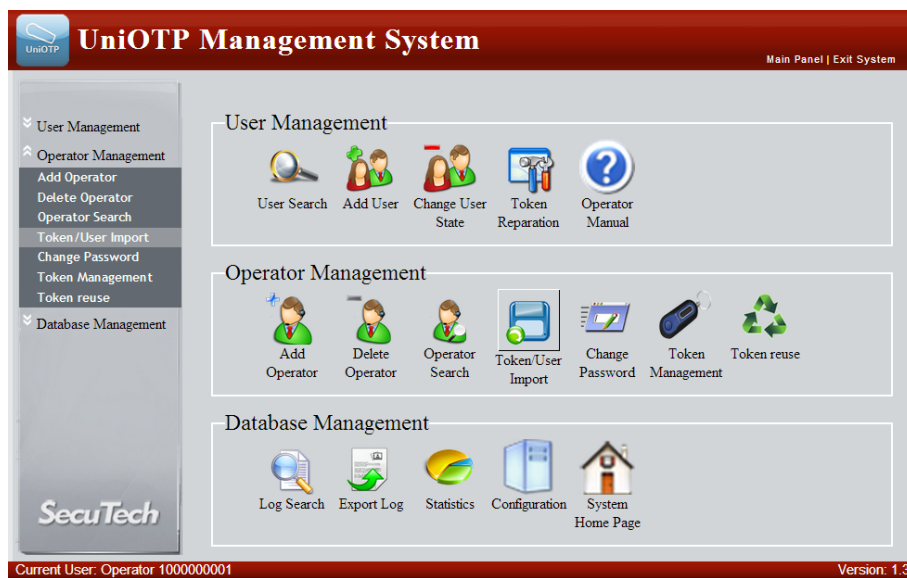
Name

For example, if you enter 1000000001 for the operatorID and click “Submit”, information about the operator having for ID “1000000001”(As 1000000001 stands for Super OperatorID, you need to be super operator to be able to see this information). You can use the icon in front of the operator ID to delete the operator, however, if your privilege level is lower than the user you want to delete, the operation will not succeed.

Operator Information Search					
	OperatorID	PassWd	Operatorlev	OperatorName	Domain
✖	1000000002 3da541559918a808c2402bba5012f6c60b27661c	4	100000020	NULL	
Total1 CurrentPag1 <Begin End> Back Lines display 18 ▼					

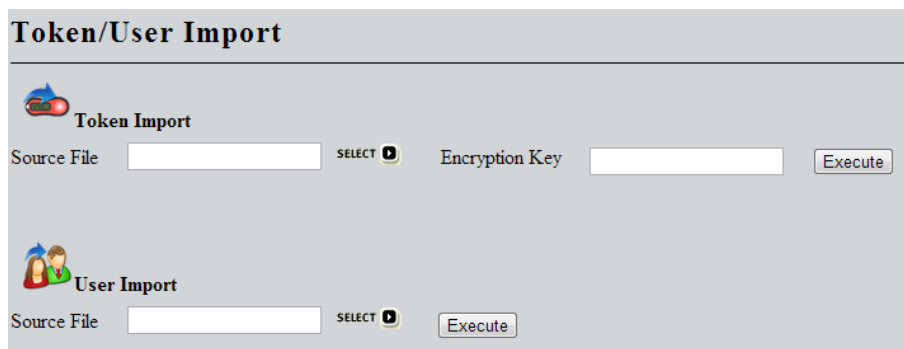
Chapter 11: Token/User import

Token/User batch import interface allows the service provider to import many tokens at once into the database, it can also import many users bound to a token at once inside the database. Refer to the picture below to enter the corresponding interface.

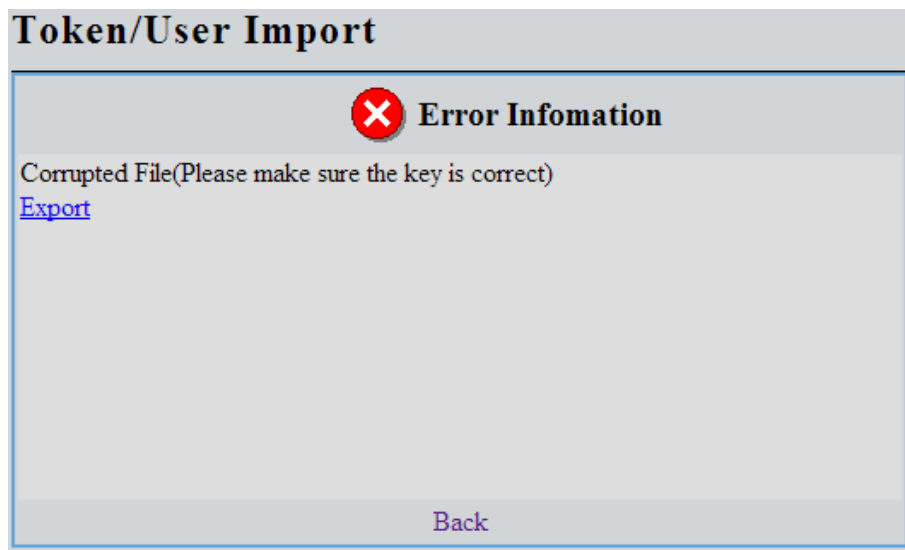


11.1 Import token via PSKC and/or UINF

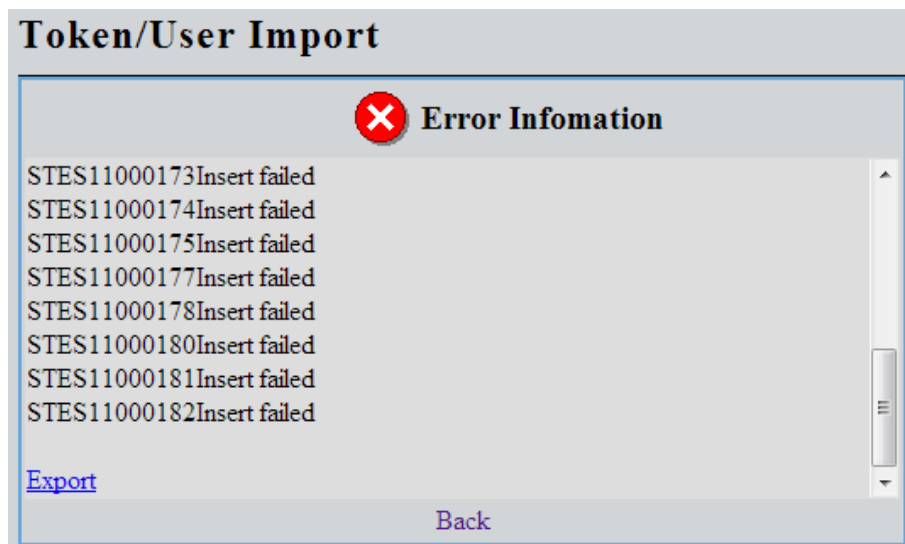
In order to import Token files, you may need to provide decryption keys for those files, however there is no decryption key function for user import. The extension for token files and user information files is “.unif” for SecuTech UniOTP products and optionally OATH compliant OTP’s can be imported using PSKC “xml” files.



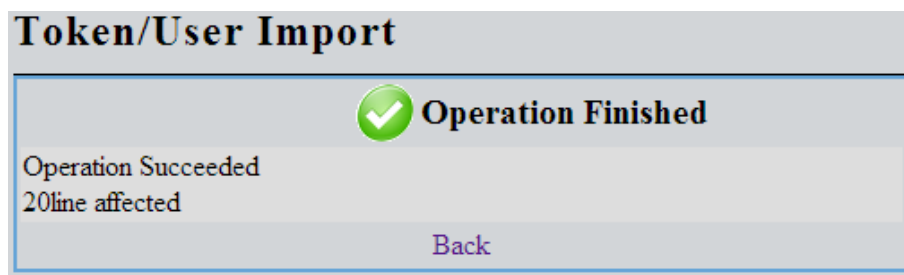
If there is an error with the secret key error or if the file is corrupted, the following message will be displayed.



The token file part will prompt error information for the erroneous token. If there is no line in front of the failure of the token serial number corresponding to the record, you can export the information to the service provider to determine the cause of the error (duplicate import should be excluded due to errors). An error will be thrown is a token with the same serial name exists in the database.



If token importation succeeds, a message will be displayed specifying the number of token imported



In the case user import has failed, an error message, similar to the import token error containing the details about the concerned users, will be displayed.

Chapter 12: Log information search

Log information search feature provides a search through logged information, which includes everyday operations logs and user authentication logs. Refer to the icon in the picture below to enter the log information search interface.



In the log information interface, the “LogDomain” field is used to choose the type of logs, Syslog for everyday logs, Commonlog for user authentication logs. In the QueryMode field you can choose logs for a specific operator, once you have specified an operator, the logs information displayed are only for the specified operator.


If you select the “Specific Operator” query mode, you have to fill in the “OperatorID” field, otherwise the operation will fail.

In the two fields “BeginData” and ”EndData” you can set the dates for the logs.

Log Search

LogDomain	<input checked="" type="radio"/> Syslog	<input type="radio"/> Commonlog
Search Mode	<input checked="" type="radio"/> All	<input type="radio"/> Specific Operator
OperatorID	<input type="text"/>	
Begin Date	<input type="text" value="2013"/> Y <input type="text" value="01"/> M <input type="text" value="01"/> D <input type="text" value="00"/> H	
End Date	<input type="text" value="2013"/> Y <input type="text" value="01"/> M <input type="text" value="01"/> D <input type="text" value="00"/> H	
<input type="button" value="Reset"/>		<input type="button" value="Submit"/>

The logs from a certain period will appear as below:

UniOTP

UniOTP Management System

Main Panel | Exit System

User Management

Operator Management

Database Management

Log Search

Export Log

Empty log records

DataBase Backup

Statistics

Configuration

System Home Page

SecuTech

Current User: Operator 1000000001


Log Search

OpTime	Operator	LogLev	OpType	Remark	Domain
2013-03-18 05:20:23	1000000001	1	11	Failed to add User.Invalid Token	NULL
2013-03-18 05:20:49	1000000001	1	23	Bulk Import1Imported	NULL
2013-03-18 05:20:59	1000000001	1	11	Failed to add User.UnCompleted UserInfo	NULL
2013-03-18 05:21:17	1000000001	1	11	Add UserallycakesSuccess	NULL
2013-03-18 05:23:04	1000000001	1	13	User1234Token Reparation Successful	NULL
2013-03-18 05:24:45	1000000001	1	25	Success:18/\$	NULL
2013-03-18 05:24:58	1000000001	1	23	Bulk Import0Imported	NULL
2013-03-18 05:24:58	1000000001	1	23	Please send the error information to OTP-token provider STTS11000121Insert failed	NULL
2013-03-18 05:25:17	1000000001	1	23	Bulk Import0Imported	NULL
2013-03-18 05:25:17	1000000001	1	23	Please send the error information to OTP-token provider STTS11000121Insert failed	NULL
2013-03-18 05:25:47	1000000001	1	12	UserID:1234Loss report Successful	NULL
2013-03-18 05:25:55	1000000001	1	25	Success:STTS11000121 18/\$	NULL
2013-03-18 05:26:03	1000000001	1	23	Bulk Import1Imported	NULL
2013-03-18 05:26:41	1000000001	1	11	Add UserallycakesSuccess	NULL
2013-03-18 05:28:00	1000000001	1	13	User1234Token Reparation Successful	NULL
2013-03-20 04:51:49	1000000001	1	12	UserID:1234Loss report Successful	NULL
2013-03-20 04:52:00	1000000001	1	25	Success:STTS11000121 18/\$	NULL

Version: 1.3

If no corresponding result has been found:

Log Search

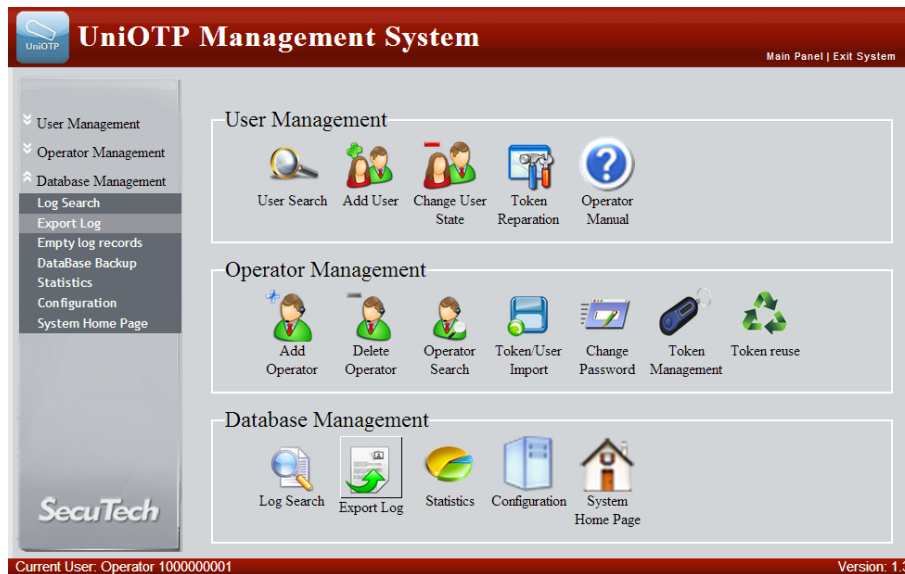

Warning

No Related Info

[Back](#)

Chapter 13: Logs export

Export logged information to a file.



Set the dates in the two fields BeginDate and EndDate, in the LogDomain field, choose the logs type. In the compress field, choose the type of compression you want to use. Click Submit to backup the selected logs.

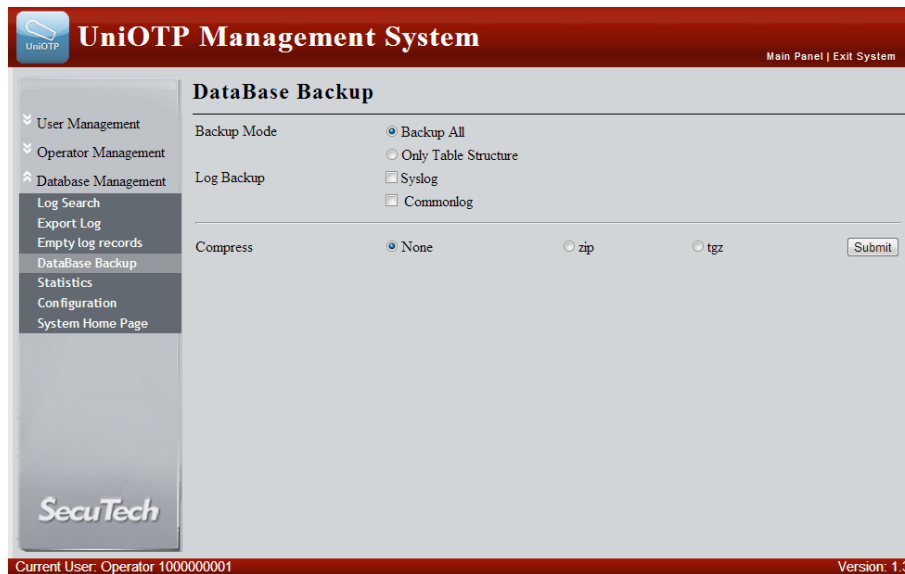
Export Log

Notice: You can only get a txt version for the exported log

Begin Date	2013 ▾ Y	01 ▾ M	01 ▾ D	00 ▾ H
End Date	2013 ▾ Y	01 ▾ M	01 ▾ D	00 ▾ H
LogDomain	<input checked="" type="radio"/> Syslog <input type="radio"/> Commonlog			
Compress	<input checked="" type="radio"/> None <input type="radio"/> zip <input type="radio"/> tgz			

Chapter 14: Database backup

The database backup feature is used to restore all the needed information.



The screenshot displays the UniOTP Management System interface. The top header is red with the UniOTP logo and the text "UniOTP Management System". On the right of the header, it says "Main Panel | Exit System". A left sidebar contains a menu with options: User Management, Operator Management, Database Management (expanded), Log Search, Export Log, Empty log records, DataBase Backup (highlighted), Statistics, Configuration, and System Home Page. The main content area is titled "DataBase Backup" and contains the following settings:

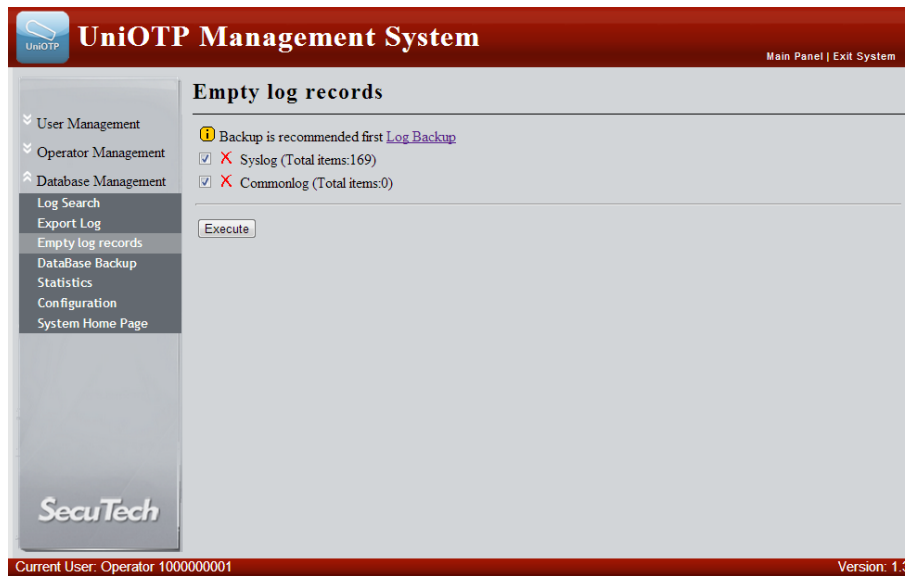
- Backup Mode:** Radio buttons for "Backup All" (selected), "Only Table Structure", and "Syslog".
- Log Backup:** Checkboxes for "Syslog" and "Commonlog".
- Compress:** Radio buttons for "None" (selected), "zip", and "tgz".

A "Submit" button is located to the right of the Compress options. The footer of the interface shows "Current User: Operator 1000000001" on the left and "Version: 1.3" on the right. The SecuTech logo is visible in the bottom left corner of the main content area.

In “Backup Mode” please choose the backup mode. You can choose to backup the entire database, including the tables structure and the data contained inside (You can specify which data you want to backup from the “Log Backup” field). You can also choose to backup only the table structure. Please note that In this case, the data contained inside the database will **NOT** be backed up.

Chapter 15: Clear logs

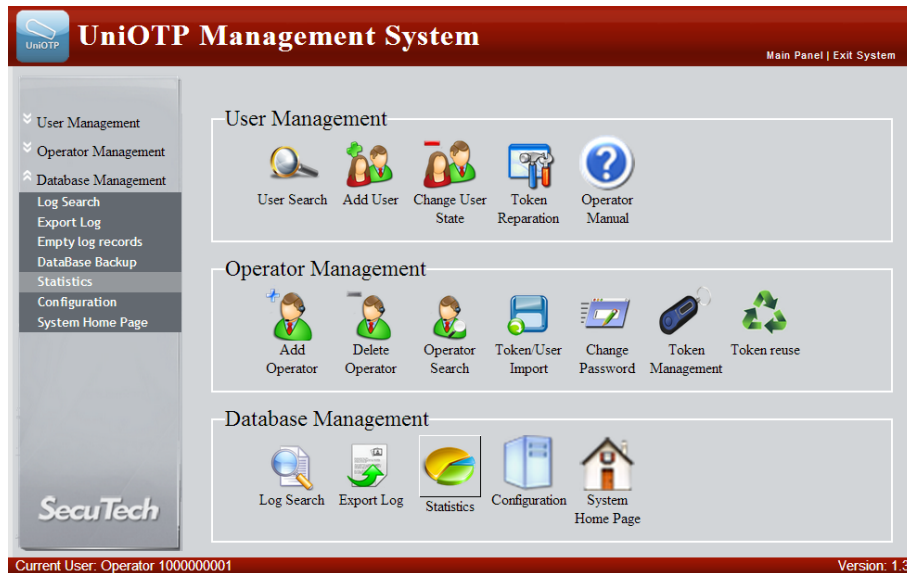
Before clearing all logs, we recommend you make a logs backup.



This function will clear logs from the specified fields from the database.

Chapter 16: Statistics

You can view temporal and spatial repartition, make statistics, analyse authentication strength repartition and operation repartition.

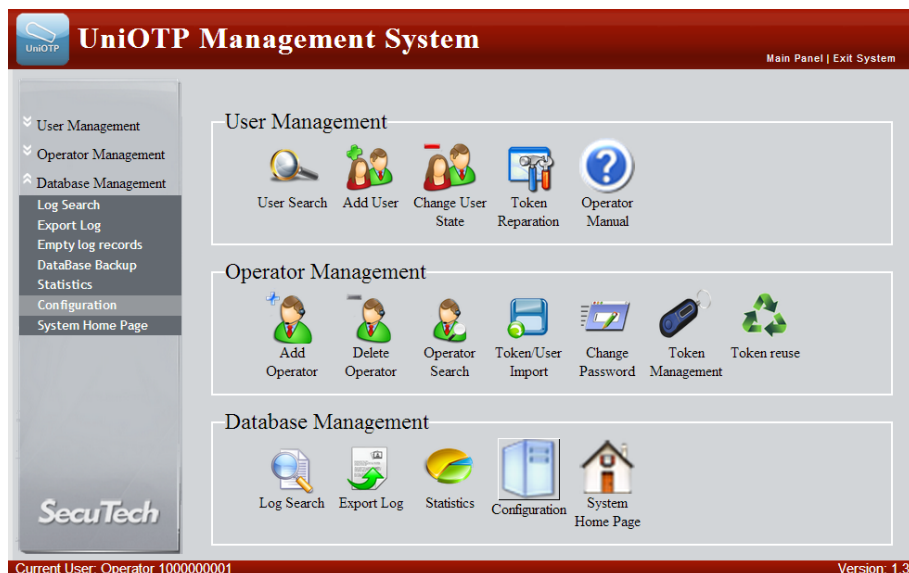


Once you entered the statistics page, In the “Load Analysis” part, you can perform load statistics. In Operation statistics, you can perform operation statistics. You can choose a scale for these two parts (Year or month). In “Display Mode” field, you can choose the display method, there are three kinds: histograms, line charts, pie charts.

Statistics			
<input checked="" type="radio"/> Load Analysis			
Statistic Type	<input checked="" type="radio"/> Space Distribution Of Load	<input type="radio"/> Time Distribution Of Load	
Scale	<input checked="" type="radio"/> Y	<input type="radio"/> M	2013 Y 01 M
<input type="radio"/> Operation Analysis			
Scale	<input checked="" type="radio"/> Y	<input type="radio"/> M	2013 Y 01 M
Display Mode	<input checked="" type="radio"/> Histogram	<input type="radio"/> Line	<input type="radio"/> Pie
			<input type="button" value="Submit"/>

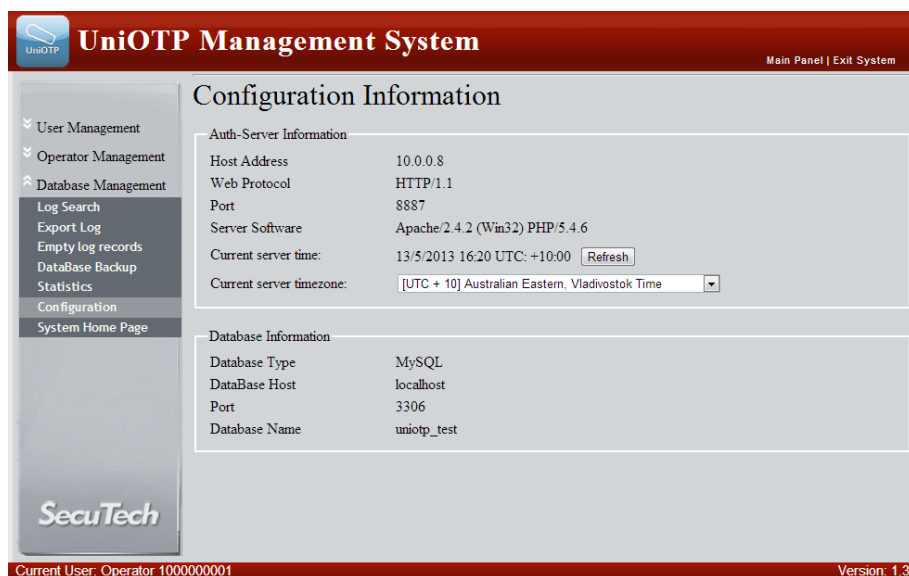
Chapter 17: System configuration

Using the system configuration page you can view system settings. Please click “Configuration” in the main panel or on the left.



17.1 Check server time

To check if your server is synchronized with the current time correctly, please check that the time displayed in “Current server time” is correct. The current server time zone and refresh button do **NOT** have any effect further then allowing you to compare if the server’s time is correct. The UniOTP MGS automatically corrects for different time zones.



Chapter 18: System information

Click the System home page in the left menu or in the main panel to show system information. This page displays system information and the current server settings are listed.

The image displays two screenshots of the UniOTP Management System web interface.

Top Screenshot: Main Dashboard

- Header:** UniOTP Management System | Main Panel | Exit System
- Left Menu:** User Management, Operator Management, Database Management (expanded), Log Search, Export Log, Empty log records, DataBase Backup, Statistics, Configuration, System Home Page.
- Main Content:**
 - User Management:** User Search, Add User, Change User State, Token Repair, Operator Manual.
 - Operator Management:** Add Operator, Delete Operator, Operator Search, Token/User Import, Change Password, Token Management, Token reuse.
 - Database Management:** Log Search, Export Log, Statistics, Configuration, System Home Page.
- Footer:** Current User: Operator 1000000001 | Version: 1.3

Bottom Screenshot: About OTP Management System

- Header:** UniOTP Management System | Main Panel | Exit System
- Left Menu:** Same as the top screenshot.
- Main Content:**
 - About OTP Management System**
 - UniOTP dynamic password authentication system** is a dynamic password authentication product designed by SecuTech Solution Inc. and aims to provide the best dynamic password authentication experience to the user.
 - UniOTP Management System** is part of UniOTP Dynamic password authentication system. It is responsible for dynamic password system related information management and maintenance such as user information, token information, logs information. UniOTP Management System is a web based management system. Through UniOTP Management, you can conveniently perform maintenance and management of user information, token information, operator information, logs information etc. Since it is web based, you can use at any moment anywhere you are, in order to perform UniOTP Dynamic password authentication management.
 - UniOTP Management System** has been developed in PHP and supports the most used database types that are Oracle,SQL Server, mySQL, PostGreSQL, etc. It supports either Apache or IIS as web server. Besides all this, UniOTP Management system simple structure and outstanding features provides you with the best user experience.
 - Server Environments**

Server Software	Apache/2.4.2 (Win32) PHP/5.4.6
UniOTP Extension	no
Database	MySQL
Host	localhost
Database Name	uniotp_test
Database Port	3306
- Footer:** Current User: Operator 1000000001 | Version: 1.3

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About SecuTech

SecuTech Solution Inc. is a company specializing in data protection and strong authentication, providing total customer satisfaction in security systems & services for banks, financial institutions & other industries. Having extensive and in-depth experience within the information security market, SecuTech has drawn upon this experience to utilize today's cutting-edge technologies, enables enterprises, financial institutions, and government to safely adopt the economic benefits of mobile and cloud computing that are effective against increasingly sophisticated cyber attacks.



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